

Valley

From: "Al Frey" <alf@portofshelton.com>
To: <valley@valleyilluminators.com>
Sent: Tuesday, March 06, 2007 4:27 PM
Subject: Port of Shelton

Polly,

It is always a pleasure to speak with you. I wanted to take a moment to thank you for the prompt service and courteous treatment I always receive from you when I call to place an order. So many times when you place an order for a job specific item the person on the other end of the line treats you like just another customer; you on the other hand always treat me like an old friend even though we have only spoken on the phone. Your products speak for themselves, not only are the reflectors constructed of quality materials, they are easy to install and anyone who has never seen them in low light conditions are truly amazed. We have had many compliments from pilots that are based here and others who visit. You should be proud of the reputation that this product and your company brings to aviation and the element of safety this product provides aircraft using our airports. I would highly recommend your company and products to any one who values customer service and quality products keep up the good work.

Al Frey

Maintenance and Environmental Manager
Port of Shelton/ Sanderson Field